

Impact Masterclass

Communication for increasing research impact

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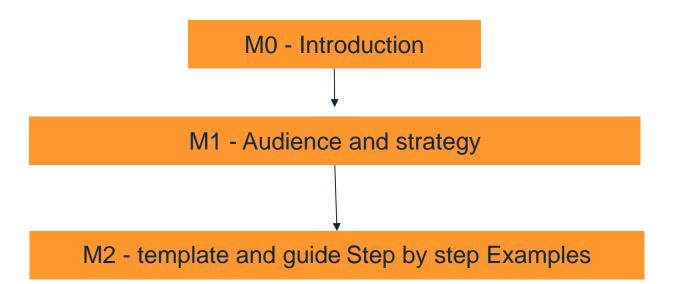
AUSTRALIA

Commissioned by the International Energy Agency (IEA) Energy in Buildings and Communities (EBC) Technology Collaboration Programme (TCP) Steering Group

Masterclass Structure



Core learning modules



Specialised short modules

M3 - Government and Industry

M4 - Public and Media

M5 - Strategic Social Media

Resources

Policy Brief

Writing Guide

Template

Executive Summary

Writing Guide

Template

Communication Insights and Useful Resources

Workbook



Module 4 - Public and Media

Structure of Module 4



 \square Aims and outcomes ☐ Case study: how public opinion influenced waste policy ☐ Understanding people and the main drivers for public opinion \square Types of media ☐ Main drivers for media ☐ Case study: Great Barrier Reef ☐ Opinion stories in newspapers ☐ Strategic approach to reaching the public and media

Aims and Outcome



Aims:

- To gain an understanding of how media and public perception can influence policy.
- To learn how to adapt your writing to reach a broader public audience through media.

Outcomes:

- To understand the difference between the information needs of public and media.
- To understand the resources you have or will need to reach them.

Case study - Why you needed to understand them



Plastic bags, computer and TV waste, building waste:

- Which is the most significant waste issue?
- Which got more media and public attention?







Understanding people: the main drivers for the public



"Wow! Look at that!" – use **vivid** colours and images

"I don't want more bad news" – careful of language **tone**

"Give me grounded things I have control over" – provide **actionable** ideas

"I have a million other priorities and am just so tired" – make ideas either **easy** or **irresistible**



Understanding people



Do you want awareness or action?

Do you want members of the public to care about the issue (creating public support for policy change) or to do something, or both?

People want to know how:

- How will this affect me?
- What's in it for me?

Humans are human! Visual and emotional.

Principles for broad public communication



Clarity and simplicity – make it understandable

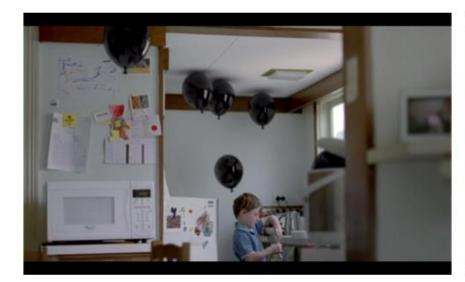
Relevance and context – make it relate to my life

Accuracy and integrity – make it believable

Case study - Public research impact



1 balloon - 50g CO2





https://www.youtube.com/watch?v=Gsl1ro3zc30

Case study - Principles



Clarity and simplicity - black balloon make invisible visible

Relevance and context - number of balloons per everyday activities

Accuracy and integrity - driven by government organisation

Types of Media



Newspapers, magazines and online

- They want an interesting topic
- They need pictures or graphics and someone to interview

Radio & podcasts

- They want someone to interview

Television

- They need something to film and someone to interview

What do you have to support telling your story?

Drivers for media



What drives media:

- Profit motive: large audience figures to attract advertising dollars
- Altruistic motive: "speak truth to power"
- Influence motive: owners want political or public influence

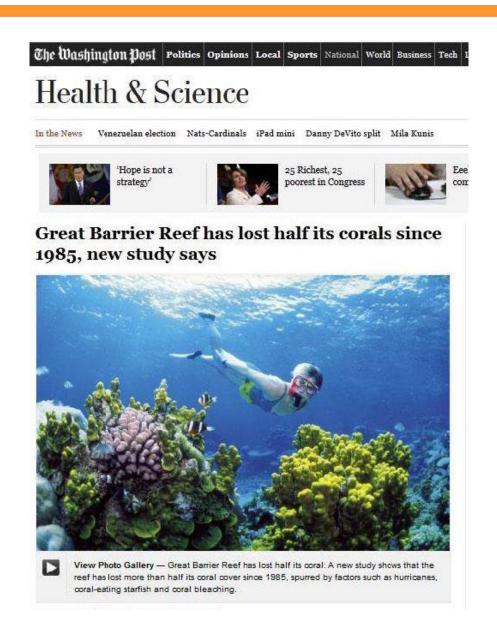
News values: what makes a story "newsworthy"?

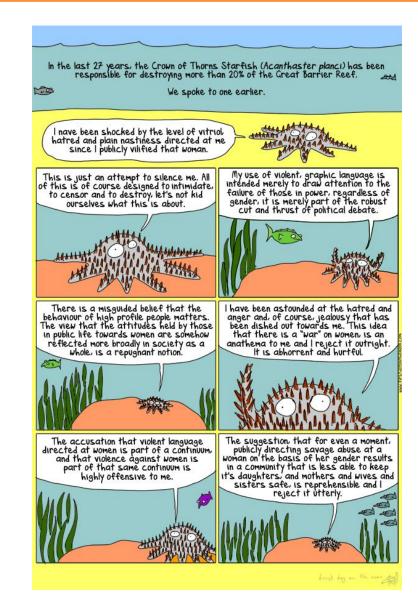


- Impact
- Timeliness
- Prominence
- Proximity
- the Bizarre
- Conflict
- Currency
- Human interest.

Case study – Great Barrier Reef







Newspapers: opinion stories



- Editorial section of newspapers includes the objective reporting written by journalists.
- Opinion section includes articles written by guest writers who have an informed opinion.

Strategic approach to public and media



Decide if your policy brief or executive summary can be repurposed for:

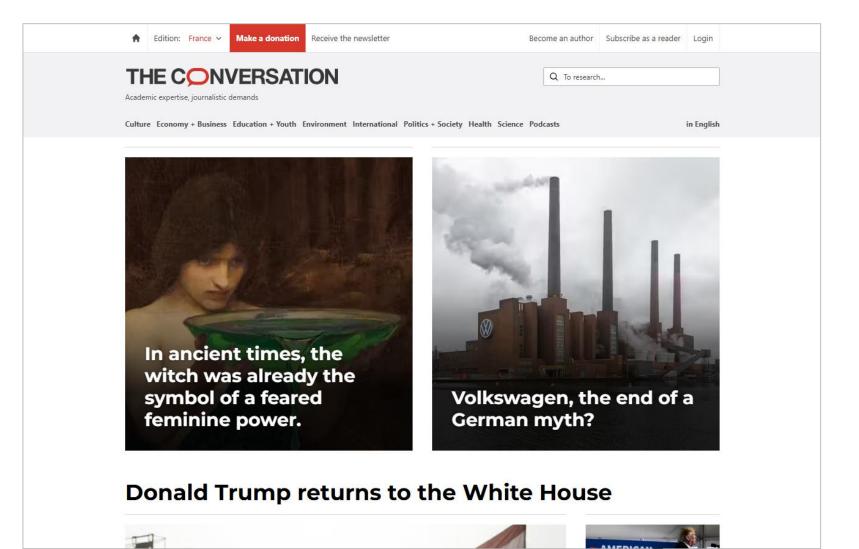
- a media release
- an opinion article

Work with your university or institute media and communication team.

Write for The Conversation



https://theconversation.com/



Global ~

Africa

Australia

Brasil

Canada

Canada (français)

España

Europe

France

Indonesia

New Zealand

United Kingdom

United States



Next – Module 5 – strategic social media